



PROGRAM FEES

₹2500/-

(Inclusive of Taxes)









 APPLY NOW!

## CAHO-AHPI One Day Workshop On Enhanced Clinical Communication

Communication errors are the biggest cause of patient dissatisfaction resulting in violence and legal problems. This one day training program is designed to enhance the communication skills of clinicians and nursing staff and to minimize these issues and improve patient satisfaction.

### PROGRAM AT GLANCE

 Program Date : 9<sup>th</sup> Feb, 2019 (Saturday)  
 Venue : Nanavati Super Speciality Hospital, Mumbai

-  Principles of Communication
-  Importance of communication skills in patient care
-  How is it different from day to day communication
-  Preventing and handling aggressive patient behavior
-  Breaking bad news, counselling in critical areas, critical procedures
-  Handling adverse events
-  Clinical team communication- handing over tools
-  Understanding unacceptable communication

### WHO SHOULD ATTEND

-  Clinicians
-  Administrators
-  Quality Team
-  Nursing Staff

FOR MORE  
DETAILS  
CONTACT



How to Apply  
[www.caho.in](http://www.caho.in)



Last Date for Applications  
3<sup>rd</sup> Feb, 2019



Contact : Ms. Shraddha Patil +91 9664834646  
Mr. Nishant Jaiswal +91 9167997167  
Ms. Ankita Singhania +91 9870318781